Intake and Onboarding Technology Implementation Team

Area Representatives
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Technology Recommendations

1. Students need access to Blackboard & Starfish access upon acceptance to facilitate the advising/student support survey, holistic advisement/student support, and faculty mentoring
2. Starfish needs to be the main hub for tracking student progress and communication (use it as a case management tool) so all faculty & staff have access to it
3. Starfish needs to be usable by students on their cell phones, through an app or a web browser that is meant for phones as opposed to computers if we want them to engage with this technology
4. The "Starfish Manager" initiates staff/faculty training, and manages how we are using Starfish case management
5. Students need a live form on an existing platform (SIRS, Blackboard, or Starfish) that tracks their enrollment steps so that both the advisor and the student/family can see when things like shot records being submitted is complete
6. Possibly list completion of StrengthsQuest as an institutional requirement in DegreeWorks like DGV
7. Student goal (ex: transfer without a degree to a 4-year SUNY school) appears in the DegreeWorks header
8. The residence halls have a "save" in the deregistration process that should be available for all students that are working through the process with their advisor so that the advisor can Y them
9. The advisors need to be able to register students directly in banner without completing paper registration forms, both to make staff more efficient but also to make it a smoother process for a student who can then get service from either campus, at home, in their mentor's office, etc.
10. Keep applying new student holds so students are required to meet with an advisor rather than self-advising, and continue the hold throughout their time at the college so that students can't make changes to their schedules which have financial aid and academic implications
11. Information about who has a FERPA release needs to appear to all staff who might work with a student including advisors, faculty, and other support staff
12. Advisors have dashboards in Argos that show all enrollment information about an individual student (ex: transcripts needed, testing exemptions, financial aid

forms, health forms, etc.) and also a report that shows all students lacking a specific step (ex: certificate of residency) so targeted communication can be done to the right students at the right time
13. Advisors have the ability to text individual students, not just group texting in Mongoose
14. All offices should accept pictures of signed MVCC forms the same as faxed copies of signed paper forms (ex: rematriculation forms)
15. All forms should be electronic forms that can be signed electronically (on phones & computers) and don't require printed paper forms